

OWNERSHIP QUICK REFERENCE FAQ_s



XE

XF

XJ

F-PACE

F-TYPE

OPENING HOURS

SALES

Monday to Friday

8.30am – 5.30pm,

Saturday

9.00am – 2.00pm

PARTS/ACCESSORIES

Monday to Friday

8.00am – 5.30pm,

Saturday

9.00am – 12.00pm

SERVICE/AFTER SALES

Monday to Friday

8.00am – 5.30pm

SERVICE BOOKING

PHONE: 6332 2813 [DIRECT] OR 6334 8444 [SWITCHBOARD]

- Book on-line at NeilBuckbymotors.com.au or email direct to service@neilbuckbymotors.com.au
- 48hrs in advance is recommended for service bookings and to make sure loan cars are available.
- Lifts to and from work available on request within the Launceston city boundaries.

ONLINE SERVICE HISTORY

- Customers who purchased their vehicle after July 2013, service history is kept online.

CUSTOMER CONVENIENCE

- Early bird and late key drop off / pick up key box provided.
- Customer lounge with coffee, tea, newspapers, magazines, television and free wi-fi.

EMERGENCY / AFTER HOURS

- A/H Emergency contact Darren Triffitt (Service Manager) 0419 371 779 or d.triffitt@neilbuckbymotors.com.au
- Jaguar Roadside assist call 1800 808 180

NEW JAGUAR VEHICLE WARRANTY

- 3 year manufacturers warranty unlimited km.
- 3 years roadside assist.

Please refer to your vehicle handbook for more details.

PAYMENT DETAILS

- EFTPOS Master, Visa cards
- EFT Electronic Funds Transfer on request

SURVEY FROM JAGUAR

- Neil Buckby Motors strive for complete customer satisfaction, you will be surveyed by Jaguar, if you don't believe we score 10/10, please let us know on delivery, so we can address your concern, thank you.

WHAT DETAILS TO TAKE AFTER AN ACCIDENT

The other driver or drivers involved in the accident

Name:

.....

Address:

.....

.....

..... Postcode:

Home phone: Work phone:

Driver's Licence No.:

Vehicle make & model:

Registration number:

Insurance Company:

ACCIDENT DETAILS

Date of Accident:

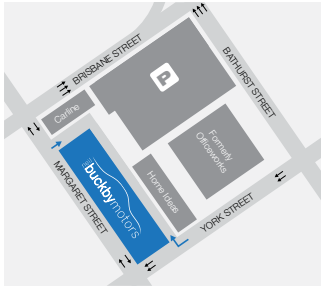
Time of Accident:

Other details:

.....

DIAGRAM OF ACCIDENT (remember to take photos on your phone)

JAGUAR NEW AND PRE-OWNED SHOWROOM
AND FINANCE



Corner of York and Margaret Streets,
Launceston
Phone 6337 5000

JAGUAR SERVICE/PARTS AND ACCESSORIES




37 - 41 St. John Street,
Launceston
Phone 6334 8444
Fax 6334 8440



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 NeilBuckbyMotors